

YOU GET THE **BEST VALUE** IN THE BENEFITS OF OUR **SERVICE PROGRAM**



ALL-IN-ONE MEMBERSHIP Covers Your Whole Home!

HEATING SYSTEM TUNE-UP* — One Per Year

ATTIC/CRAWL SPACE EFFICIENCY & SAFETY ANALYSIS — *Your attic is the most vulnerable part of your home when it comes to insulation. We'll make sure your attic is allowing your HVAC system to operate efficiently and our safety inspection will leave you with peace of mind.*
One Per Year

AIR CONDITIONING SYSTEM TUNE-UP* — One Per Year

WATER HEATER FLUSH — One Per Year *(Excludes tank-less water heaters)*

NO DIAGNOSTIC FEES FOR FRIENDS & FAMILY — *That's right, when you are part of the Hitchcock family, your family is our family too!*
Unlimited

HOME PLUMBING INSPECTION* — One Per Year

GUARANTEED SERVICE WINDOW — *As a member we know your time is valuable, so we'll guarantee our arrival to service your equipment within a guaranteed 4-hour service window.*

25% OFF SYSTEM REPAIRS — Unlimited

10% OFF INDOOR AIR QUALITY PRODUCTS — Unlimited

TRANSFERABLE TO NEW HOME/NEW HOMEOWNER — *If you move, you can transfer your membership to your new home (if in our service area) or you can transfer your payment credits to the new homeowner – a nice 'extra' to offer perspective buyers!*

PIGGY BANK PLAN: 100% PAYMENTS CREDITED TOWARD FUTURE SYSTEM PURCHASES! — *If you remain an uninterrupted Member, 100% of your membership fees accumulated on a pro-rated basis at the time of service may be applied towards the cost of an F.F. Hitchcock HVAC system replacement!*

*Details Inside!

Terms & Conditions Apply. See inside for more information.



JOIN TODAY, SAVE ALL YEAR!
Heating And Cooling, Plumbing, Hot Water Heater & Other Benefits!

ONLY \$29.95/month
\$10/month oil plan upgrade
\$10/month additional system

HOME ENERGY SOLUTIONS WORK!



SAVE BIG WITH A HOME ENERGY CHECKUP!

Home Energy Solutions may help lower your energy bills by making your home more energy-efficient!

Our team of professionals at F.F. Hitchcock Plumbing, Heating & Cooling can give your home an energy checkup— and make amends to improve your home's energy efficiency. You will also receive helpful information on getting cash back with rebates of \$200 or more!*



Home Energy Solutions is available to eligible customers for a \$50 copay* due during the technician's visit to the home. Applying is easy!



*Your copay may be reimbursed for qualifying home upgrades. During your Home Energy Solutions visit, your technician will give you all your options in regards to rebates based on your home's layout. All residential customers of Eversource, UI, CNG, and SCG are eligible to apply for this program

203-272-5400
FFHitchcock.com

REST EASY WITH OUR



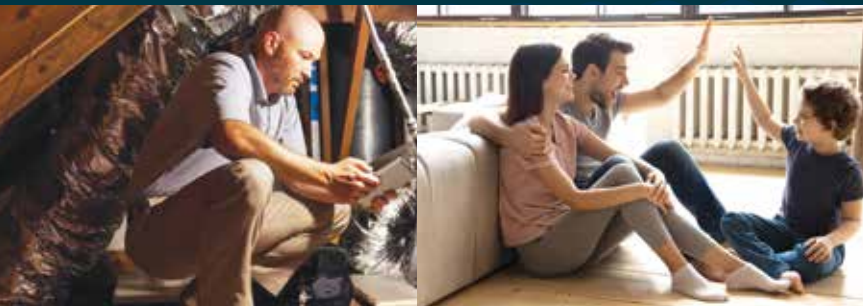
ALL-IN-ONE SERVICE PROGRAM



*see inside for details!

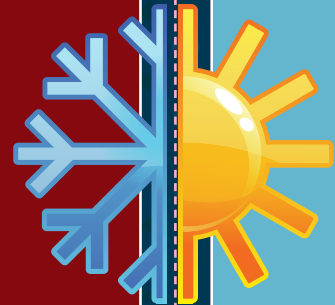
BECOME A MEMBER TODAY!

203-272-5400
FFHitchcock.com



HEATING SERVICES

- HEAT PUMP SERVICES
- HEATING REPAIR & TUNE-UP
- FURNACE SERVICES
- GEOTHERMAL SYSTEMS
- BOILER SERVICES
- RADIANT HEATING
- THERMOSTATS AND CONTROLS



AIR CONDITIONING SERVICES

- CENTRAL A/C REPAIR & TUNE-UP
- DUCTLESS COOLING SYSTEMS
- A/C INSTALLATION
- AIR CONDITIONING SERVICES
- COMMERCIAL HVAC
- AIR PURIFICATION
- HUMIDITY CONTROL

PLUMBING SERVICES

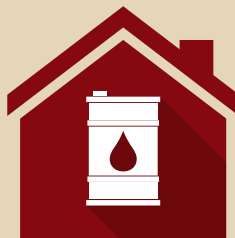


Annual Flush of Hot Water Heater is INCLUDED in Membership Plan!

- CLOGGED DRAIN/SEWER
- WATER LEAKS
- SUMP PUMPS
- PLUMBING FIXTURES
- HOT WATER HEATERS

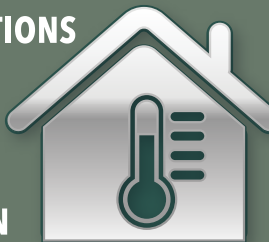
FUEL SERVICES

- OIL FUEL
- AUTOMATIC DELIVERY
- PROPANE
- STORAGE TANKS
- TANK LINES
- BUDGET PROGRAMS



INSULATION & WINDOWS

- HOME INSULATION INSPECTIONS
- HOT/COLD ROOM EVALUATIONS
- ENERGY CONSERVATION
- WINDOW INSTALLATION
- INSULATION INSTALLATION
- ZONES AND SMART THERMOSTATS



FF Hitchcock's Exclusive 18-Point HEATING TUNE-UP

- Inspect thermostat.
- Inspect for combustible material around appliance.
- Test for gas/fuel leaks.
- Inspect ignition system for safe and proper operation.
- Test duct system for carbon monoxide.
- Inspect exhaust system for proper venting.
- Measure temperature difference Supply/Return.
- Test safety and control circuits for proper operation.
- Inspect and adjust fan belt tension (if applicable).
- Inspect filter.
- Lubricate and clean blower motor air vents.
- Brush clean and vacuum burner/heat exchanger.
- Visually inspect heat exchanger for wear and cracks.
- Lubricate all moving parts, per manufacturer.
- Measure amperage and voltage of blower.
- Tighten and inspect all electrical wiring.
- Perform combustion draft and efficiency test.
- Clean appliance exterior.

Heating Tune-Up INCLUDED in Membership Plan!

FFHitchcock.com



FF Hitchcock's Exclusive 18-Point AIR CONDITIONING TUNE-UP

- Inspect thermostat.
- Inspect electrical disconnect box for proper rating and safe installation.
- Inspect wiring connections for the compressor.
- Test and inspect contactor for burned and pitted contacts.
- Inspect safety devices for proper operation.
- Inspect and tighten connections on electrical wiring.
- Test capacitors for proper rating.
- Inspect condenser coils.
- Test fan blade for proper balance and operation.
- Test service valves for proper operation.
- Monitor refrigerant for proper operating pressures.
- Clean existing air filter (as needed).
- Test blower motor for proper operation.
- Inspect indoor coil.
- Flush and treat condensate drain with anti-algae tablets.
- Clean interior and exterior systems and remove all debris.
- Measure the supply & return temperature differential.
- Measure blower motor's amperage and voltage for proper operation.

AC Tune-Up INCLUDED in Membership Plan!

ALL-IN-ONE-MEMBERSHIPS ARE THE BEST VALUE!



FF Hitchcock's Exclusive PLUMBING INSPECTION

- Check for signs of active leaks, including water spots, moisture or puddles, and the presence of mold or mildew.
- Check for signs of corrosion on all visible pipes.
- Check that the water heater is at the correct temperature and that it isn't leaking.
- Test all drains and ensure there are no clogs.
- Test that the safety and shutoff valves function properly.
- Exercise the valves to each fixture to ensure proper operation and check for leaks.
- Check the faucets and fixtures for proper operation and ensure they are snug.
- Check the aerators for proper operation. Clean or replace as necessary.
- Inspect the toilet for proper operation. Check for leaks around the tank to bowl connection, the floor seal, and plumbing connections.
- Inspect the caulking throughout Bathroom and Kitchen for cracking, molding, or leaking.
- Visually inspect back-flows, irrigation valves, and hose bibs for any leaking or running water.
- Inspect bathtub overflow assembly. Check for damaged or hardened wedge gasket, check for proper function of the tub stop assembly.
- Inspect shower curtain, hooks and rod for any damage.
- Inspect shower head for proper operation. Insure it is tight, functional, and not leaking.

Plumbing Inspection INCLUDED in Membership Plan!



Did you know... NOW you can shop from home using our new **NEW Online FILTER STORE?** Scan this QR code to BEAT THE BIG-BOX STORE PRICES, and lock in your savings!

MEMBERSHIP TERMS & CONDITIONS

This plan is a maintenance Plan for HVAC and plumbing systems, not an insurance policy, extended warranty, or service contract. This Agreement is between the Seller and the Purchaser and provides for certain inspections and maintenance services for the Purchaser described in this brochure. Nothing in this brochure constitutes an agreement. Maintenance plan is not valid until payment is received.

LIC.# HOD#826 S-1 # 399366 PLM # 0203299 F-1 # 0010132 SM-1 # 2861

CALL US TODAY!
203-272-5400